



U-verse Sales Confirmation

Date: ___/___/___

My Service	
AT&T U-verse TV Services:	
<input type="checkbox"/> U-family	\$49/mo Includes up to 70 channels* and one DVR/STB HD ready receiver.
<input type="checkbox"/> U100	\$49/mo Includes up to 120 channels* and one HD ready STB. DVR can be rented for \$15/mo.
<input type="checkbox"/> U200	\$64/mo Includes up to 220 channels* and one DVR/STB HD ready receiver.
<input type="checkbox"/> U200 Latino	\$74/mo Includes up to 240 channels*, Paquete Español, and one DVR/STB HD ready receiver.
<input type="checkbox"/> U300	\$79/mo Includes up to 290 channels*, Movie Package, and one DVR/STB HD ready receiver.
<input type="checkbox"/> U450	\$109/mo Includes up to 360 channels*, Movie Package, HBO/CINEMAX, Sports Package, HD Tech Fee and one DVR/STB HD ready receiver.
<i>*Includes local and audio channels</i>	
AT&T U-verse TV Bolt-ons:	
ESPN GamePlan	
<input type="checkbox"/> Regular Season (available 9/5/09-10/27/09)	\$135
<input type="checkbox"/> Mid-Season (available 10/28/09-12/13/09)	\$75
ESPN Full Court	
<input type="checkbox"/> Early Bird Special (available 10/1/09-11/28/09)	\$105
<input type="checkbox"/> Regular Season (available 11/29/09-1/9/10)	\$115
<input type="checkbox"/> Mid-Season (available 1/10/10-3/15/10)	\$80
AT&T U-verse High Speed Internet Services:	
<input type="checkbox"/> Express : Downstream up to 1.5 Mbps, Upstream up to 1.0 Mbps	\$25/mo
<input type="checkbox"/> Pro : Downstream up to 3.0 Mbps, Upstream up to 1.0 Mbps	\$30/mo
<input type="checkbox"/> Elite : Downstream up to 6.0 Mbps, Upstream up to 1.0 Mbps	\$35/mo
<input type="checkbox"/> Max : Downstream up to 12.0 Mbps, Upstream up to 1.5 Mbps	\$55/mo
<input type="checkbox"/> Max Plus : Downstream up to 18.0 Mbps, Upstream up to 1.5 Mbps	\$65/mo
AT&T U-verse Voice Services:	
<input type="checkbox"/> AT&T U-verse Voice 250	\$25/mo 250 minutes of nationwide calling per month, \$0.05 per minute overage.
<input type="checkbox"/> AT&T U-verse Voice Unlimited	\$30/mo Unlimited calling within the U.S. and to Canada and Puerto Rico.

Genre Packages				
Package	U-family, U100, U200	U300	U450	
Movie Package	<input type="checkbox"/> \$20	Incl.	Incl.	
SHOWTIME	<input type="checkbox"/> \$14	Incl.	Incl.	
STARZ	<input type="checkbox"/> \$14	Incl.	Incl.	
The Movie Channel (TMC)	<input type="checkbox"/> \$14	Incl.	Incl.	
Flix	<input type="checkbox"/> \$14	Incl.	Incl.	
Encore	<input type="checkbox"/> \$14	Incl.	Incl.	
SHOWTIME UNLIMITED	<input type="checkbox"/> \$14	Incl.	Incl.	
The Sports Package	<input type="checkbox"/> \$10	<input type="checkbox"/> \$10	Incl.	
HBO/CINEMAX	<input type="checkbox"/> \$24	<input type="checkbox"/> \$24	Incl.	
HBO	<input type="checkbox"/> \$14	<input type="checkbox"/> \$14	Incl.	
CINEMAX	<input type="checkbox"/> \$14	<input type="checkbox"/> \$14	Incl.	
The Playboy Channel	<input type="checkbox"/> \$15	<input type="checkbox"/> \$15	<input type="checkbox"/> \$15	

Ethnic Channels	
Filipino	
<input type="checkbox"/> GMA Pinoy	\$12
<input type="checkbox"/> The Filipino Channel	\$12
<input type="checkbox"/> Filipino Pkg (GMA Pinoy + The Filipino Channel)	\$21
South Asian	
<input type="checkbox"/> TV Asia	\$15
<input type="checkbox"/> SET Asia	\$15
<input type="checkbox"/> Zee TV	\$15
<input type="checkbox"/> South Asian Pkg (TV Asia + SET Asia + Zee TV)	\$35
Taiwanese	
<input type="checkbox"/> ET News	\$10
<input type="checkbox"/> ET Global	\$10
Indian	
<input type="checkbox"/> STAR India PLUS	\$12
Vietnamese	
<input type="checkbox"/> Saigon Broadcasting Network	\$15
<input type="checkbox"/> TVB-V	\$10
Japanese	
<input type="checkbox"/> TV Japan	\$25
Korean	
<input type="checkbox"/> MBC America	\$13
Spanish	
<input type="checkbox"/> Paquete Español	\$15
Other	
	\$

My Installation

Service Installation:

AT&T U-verse TV	<input type="checkbox"/> Incl.	<input type="checkbox"/> \$95
AT&T U-verse Internet	<input type="checkbox"/> Incl.	<input type="checkbox"/> \$149
AT&T U-verse Voice	<input type="checkbox"/> Incl.	<input type="checkbox"/> \$149

Installation Scheduling:

Date: _____ Time: _____

Installation Reminders:

- A person 18 or older must be in your home at all times during installation. Reserve up to 4 hours for installation.
- The residential gateway requires a 3-pronged grounded outlet. Adapters that convert a 2-pronged outlet to a 3-pronged outlet, extension cords, and power strips with adapters will not work with the gateway.
- The AT&T installer is not allowed to move furniture. Please make the connections to your TV and computer accessible.
- If you need to reschedule, please contact us 24 hours prior to your installation and ask for U-verse Tech Support.
- To help prevent an interruption of service and to maintain your current number, when transferring your home phone number to AT&T U-verse Voice service, let AT&T contact your current provider to arrange the transfer.
- To check status of your installation or repair order, go to www.Uverse.att.com/appointmentstatus or call AT&T at 1-800-288-2020 and follow the prompts below:
 - Say, "Check on order"
 - Enter your order number or telephone number

Additional Charges

AT&T U-verse TV:

Video on Demand

- \$2 - \$4 per 24 hour viewing video
- \$3 - \$5 per 72 hour viewing video
- \$10 for adult video

High Definition

- \$10 High Definition technology fee
- \$5 HD Premium Tier (available to HD subscribers)

AT&T U-verse Voice:

- Directory Assistance calls are \$2 per call.
- U-verse Voice Listings: Listed fee is no charge, Non-listed fee is \$2.25, Non-Published fee is \$4.95.
- Restoration Fee is \$30 per service (TV, Internet and Voice).
- Secondary line fee is \$15.

My Order Information

Receivers:

- Additional receivers are \$7 monthly (max 8) for all packages.
- Limit one DVR per account.

Additional Customer Information

Understanding My First Bill

- Because AT&T bills one month in advance, your first bill will include charges for one full month of service, plus a partial month from the date of installation to the start of your monthly billing period.

Visit uverse.att.com to learn more about:

- Upgrading video packages, finding local channel lineups, ordering Video on Demand and Pay Per View events, using your Digital Home Phone, available technical support, troubleshooting tips and how to view your bill.

Our Policies

- Prices, programming, and offers subject to change.
- Taxes, city video cost recovery fees, Universal Service Fund fee, and other fees additional.
- Separate purchase of adapter may be required for wireless networking.
- Acceptance of Terms of Service is required.
- AT&T U-verse High Speed Internet speed claim(s) represent maximum downstream and/or upstream speed capabilities. Speeds may vary and are not guaranteed. Many factors can affect actual speeds including the use of other U-verse services.
- Some promotional rewards may not be available if you cancel the service within 30 days of activation or before your redemption is processed.
- Installing new outlets or wiring for more than three receivers and/or additional PC(s) may result in installation charges (\$55 per outlet + \$20 if a wall drop is required).
- If you do not own your premises, prior to installation, you must obtain permission from the owner (or authorized representative) to allow AT&T to use the premises' inside wiring and to make required alterations to the property.
- A \$5.00 fee will be applied if you downgrade a Premium Package within the first 30 days of ordering.
- AT&T U-verse Voice service only: Battery backup power is required for service, including 911 dialing, in the event of a power outage.
- Rarely, installation of AT&T U-verse may not be possible at your address.
- Some customers may not be able to view and/or record multiple channels of live HD programming.

Contact Us

Customer Service, Technical Support or Bill Payment
uverse.att.com or 1-800-ATT-2020 (1-800-288-2020)